

VIRGINIA MUSEUM OF TRANSPORTATION, INC.

Thank you for your order from The Museum Store at the Virginia Museum of Transportation, Inc., which is a Virginia corporation. Your purchase will help our Museum preserve and interpret its collections, support education in the community, and help to tell the story of transportation's role in the history of Virginia and the United States.

All orders are subject to the following terms and conditions.

VIRGINIA MUSEUM OF TRANSPORTATION, INC. SHIPPING AND DELIVERY POLICY

We make every effort to ship all in-stock items within 3 business days of receipt of your order. Please note that credit card authorization and verification must be received prior to processing.

Using the email address which you give us, we will notify you when your order ships, or if an item is temporarily out of stock.

All purchases are shipped via the US Postal Service (USPS). If ordering gifts for a special event or holiday, please allow 7 days for delivery. We will not be responsible for delays in shipping once the order has left the Museum.

At this time, we are shipping only to US addresses.

Purchase Amount Shipping & Handling Fee	
Up to \$10.00	\$5.50
\$10.01 to \$20.99	\$6.00
\$21.00 to \$35.99	\$7.50
\$36.00 to \$50.99	\$9.50
\$51.00 to \$74.99	\$11.00
\$75.00 to \$94.99	\$12.00
\$95.00 to \$149.99	\$14.00
\$150.00 & Up	\$16.50

VIRGINIA MUSEUM OF TRANSPORTATION, INC. REFUND, RETURN AND EXCHANGE POLICY

Merchandise will be accepted for exchange or refund **with the sales receipt** within 30 days from the date of purchase, provided the merchandise is in saleable condition. Shipping and handling charges are not refundable.

If you wish to return your merchandise for exchange or refund, or if your merchandise is defective or was damaged during shipping, please contact the Museum Store Manager for instructions on how to return your merchandise.

You may call (540) 767-4651 Monday-Friday, 10am to 5pm, or email **destinations@vmt.org** at any time.